



ACCESSIBILITY

At Capital Pride London, our primary goal is to ensure a truly inclusive and accessible event for everyone in our community. We are dedicated to proactively creating an environment where everyone, regardless of ability, feels fully welcomed, valued, and able to participate comfortably.

We believe true access is about more than ramps and signs. Our commitment is rooted in providing clear, actionable information so you can plan your day with confidence.

We provide comprehensive accessibility support—including dedicated safe spaces, BSL interpreters, and other essential facilities—to accommodate diverse needs and ensure equal participation opportunities throughout the event.

We are continually learning and working to remove barriers, ensuring our pledge is reflected in every part of Capital Pride London.

Contact the Team: accessibility@capitalpridelondon.org

Key Accessibility Features: Plan Your Day

This is the foundational information to help you enjoy Pride with confidence:

- **Step-Free Access:** We prioritise event sites with step-free entry and clear, level pathways throughout the main areas.
- **Accessible Toilets & Changing:** We provide adequate accessible toilets and are actively working with partners to include dedicated changing facilities.
- **Resting & Quiet Areas:** Designated chill-out zones are available for attendees (e.g., neurodivergent people) needing a break from sensory overload.
- **Assistance Dogs Welcome:** Guide dogs and assistance dogs are fully welcome.
- **Accessible Viewing Areas:** We provide dedicated, safe viewing spaces for wheelchair users and those with mobility issues near stages.
- **BSL Interpreters:** We are committed to providing British Sign Language (BSL) interpreters at key performance and information points (e.g., Main Stage, Info Tent).
- **Closed Captioning:** We will strive to provide closed captioning for all digital event announcements and virtual content where possible.
- **Clear Communication:** We use simple, direct language in all public announcements and digital posts to ensure clarity and easy comprehension.
- **Access Volunteers:** Trained Access Volunteers will be available at our events to provide directional help and support.

Accessibility Travel Info



Accessible Travel Around London: Your Capital Pride Guide

At Capital Pride London, your safe and confident travel is important to us. We understand many of our attendees are experts in accessible navigation. This guide is designed to provide quick access to essential resources and tips for getting around London before, during, and after our event.

1. London Underground (The Tube)

The Tube is fast, but access can be challenging.

- **Step-Free is Key:** Not all stations are fully accessible. Always check for step-free access (via lift or ramp) from the street to the platform before you travel.
- **Essential Apps:** Use the official TfL Go app or the TfL website to plan your journey, as they provide real-time status updates on lifts and escalators.
- **Ask for Assistance:** Don't hesitate to use a "Please Offer Me A Seat" or "Assistance Required" card. Show it to a member of staff, and they will help ensure you board and alight safely, or arrange a ramp where needed.

2. London Buses and Black Cabs

Buses and taxis are often the most reliable accessible transport options in the city.

- 100% Accessible Buses: Every single London bus is fitted with a low-floor entrance, an access ramp, and a designated wheelchair space. You can easily board and alight at any bus stop.
- Black Cabs: The majority of London's iconic Black Cabs are specifically designed to be accessible, featuring large, dedicated spaces and integrated ramps.
- Booking Apps: If using ride-share apps (like Uber or Bolt), remember to specifically select the accessible vehicle option when booking your journey on the app.

3. Dedicated Accessible Services

For attendees who need highly specialised support, these services are available through registration:

- Dial-a-Ride: This is a free, door-to-door, accessible minibus service run by Transport for London (TfL). It is ideal for those who cannot easily use fixed-route public transport. We highly recommend registering for this service well in advance of your visit.
- Taxicard: A scheme that provides subsidised travel in authorised taxis and private hire vehicles for London residents with long-term mobility impairments. Visitors may not qualify, but it is a resource worth investigating.

4. Planning Your Route to Our Event

While our event details are still being finalised, the following advice will help you plan your travel to the surrounding area:

- Drop-Off Points: We will clearly communicate the closest accessible drop-off and collection points near the event perimeter once these are confirmed.

- Contact Us: If you anticipate needing specific support getting from a transport hub to our entrance, please contact the Capital Pride London Access Team at least 48 hours in advance of the event.